

MEMBER JOURNEY

Patient-centered care coordination through a non-traditional, innovative model of portable, on-site dentistry



Prior to visit:

- 1**  The patient or their responsible party fills out a dental consent form. The Enable Dental Manager then schedules the appointment.

Visit #1 : Dentist

The dental team arrives at the patient's designated location, whether it be a facility, community center, or private home.



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Images and data documentation

- 3**  The team gathers the patient's medical and dental history, takes x-rays, performs a 3D scan, and captures intraoral images.


Dental Exam/Cleaning/Treatment

The dentist reviews the patient's history and images, conducts a cleaning (if deemed necessary), and performs an oral examination to diagnose and develop a treatment plan. If feasible, treatment may be provided the same day.



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Care Coordination Summary

- 5**  Following the visit, the Dental Manager reaches out to the patient or their responsible party to discuss the visit's outcomes, recommendations, insurance details, and to arrange any follow-up appointments as needed.

Visit #2: Dentist Treatment (if applicable)

For approved treatments, the team revisits the patient's location to carry out the procedures.



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Care Coordination Summary

- 7**  The Dental Manager follows up with the patient or their responsible party to discuss any further treatment plans and schedules subsequent visits if required.